

# 2001-03 Performance Progress Report

## For Quarter Ending March 2002

Agency 305

### Department of Veterans Affairs

#### Mission

Serving those who served.

**Goal** Improve the quality of care and services for veterans and their families.

**Performance Measure** Number of improved housing arrangements secured by homeless veteran program participants

Outcome	Fiscal Year 2002				Fiscal Year 2003			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				493				493
Actual								
Date Measured								

**Performance Measure** Number of new jobs secured by homeless veterans program participants

Outcome	Fiscal Year 2002				Fiscal Year 2003			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				615				615
Actual								
Date Measured								

**Performance Measure** Number of veterans contacted through outreach efforts.

Output	Fiscal Year 2002				Fiscal Year 2003			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				42,637				44,769
Actual								
Date Measured								

**Performance Measure** Number of disability claims processed.

\* Veterans Assistance & Information Fairs - Statewide

Output	Fiscal Year 2002				Fiscal Year 2003			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				7,430				7,579
Actual								
Date Measured								

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**Performance Measure**      Number of clients served by the Veterans Estate Management Program.

Output	Fiscal Year 2002				Fiscal Year 2003			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				616				652
Actual								
Date Measured								